ARGYLL AND BUTE COUNCIL

Climate Change Environmental Action Group

Customer Support Services

7 September 2020

Communication to support climate change

1.0 HEADLINES

- 1.1 Leading by example, and showing others how they can get involved in making Argyll and Bute climate-friendly, will be key in achieving success for our environment.
- 1.2 The outline communication plan set out in Appendix 1 is intended to evidence the work the council is doing to address climate change, and to support others in playing their part.
- 1.3 This plan has been updated since it was first presented at the meeting on 10 March 2020 and will continue to be refreshed and developed as further opportunities arise.

2.0 RECOMMENDATIONS

2.1 The Group consider and note the updates to the communication plan as set out at Appendix 1

3.0 CONCLUSION

3.1 Communication about climate change will focus on highlighting the ways in which we can all play the part we need to, to protect the environment on which we all depend.

4.0 IMPLICATIONS

4.1 Policy None
4.2 Financial None
4.3 Legal None
4.4 HR/Equalities/Risk None

4.5 Customer Service We will use a variety of communication

channels to enable customers to play their part

in protecting the environment

For further information: Jane Jarvie, Communications Manager, 01546604323; Julie Millar, Communications Officer

CLIMATE-FRIENDLY ARGYLL AND BUTE WHO WE WILL REACH **External communities Employees** Local communities • 80%+ of employees are residents National and local partners WHAT WE WILL SAY External **Employees** We can all protect our environment – this is how and We can all protect our environment – this is how and why; 'I am why; 'I am protecting our environment by .. / I am protecting our environment by../ I am climate friendly, I.[do this] climate friendly, I [do this] We are making progress in Argyll and Bute by... **HOW WE WILL REACH PEOPLE** Channels Digital channels: social media, website, intranet, Content Demonstrate achievable climate-friendly steps to take; evidence that many others are taking action. **ACTIONS** (to date) **Action** date Responsible **Status** Success (+ Julie measure Millar, Comms rep) The council's carbon footprint is 13% lower March 2020 Report to CPP Management Group setting out Dates to be rescheduled, to allow for March current climate change activity. 2020 COVID-19 response demands Renewable energy – great opportunities in Argyll April and Bute to deliver this LED street lights success May Green transport fleet – hybrid cars promotion June **Complete** Positive engagement Eco schools success – congratulations to all our June **Complete** with information Home insulation programme – promote July **Complete** published, to be Local youngsters do their bit for the environment July Complete measured 'Climate Friendly Argyll' brand developed August Complete – on hybrid vehicles via digital See example at end of this action plan channels analytics. Energy Efficient Scotland Area Based Scheme August In planning: promotion and press release – save money by Press release – w/b 31 August reducing fuel consumption and reducing your Facebook advertising – mid September carbon footprint Press advertising – from 31 August Press release – by 7 September Restart recycling: CCEAG press release, thanks September for holding recycling during COVID, it's time to get going again. Info on website – by 7 September Here's what we take and here's where happens to it Helensburgh Waterfront – sustainable September development In planning Cook local – promote recipes using local products October A&BC electric cars – unveil with branding October Spaces for People – sustainable transport October The journey of a can October In planning: how a can makes its way to recycling

Positive carbon reduction with increased home working and decrease in business miles	November		
Promoting the council's Decarbonisation Plan	November		
Reuse options in your area	November	How to recycle household goods	
What to do with Christmas leftovers – paper, cards and food	December		
Sustainable School Meals – Green Christmas	December		
COP 26 Evidence climate-friendly Argyll and Bute – post information daily showing an employee/member of the public taking action		Rescheduled for 2021	

Example of branding



